

COMPANIES HOUSE STATISTICS - WORKLOAD & PERFORMANCE

For the period May 08

**Workload:**

**Documents**

	England & Wales			Scotland			Great Britain		
	Month	last year	% change on same period 2007/08	Month	last year	% change on 2007/08	Month	last year	% change on 2007/08
<b>Annual Returns</b>	145,085	148,822	-2.5	8,968	9,145	-1.9	154,053	157,967	-2.5
<b>Accounts</b>	125,281	120,399	4.1	6,489	7,455	-13.0	131,770	127,854	3.1
<b>Mortgage</b>	16,946	17,834	-5.0	1,320	1,780	-25.8	18,266	19,614	-6.9
<b>Liq. &amp; Rec.</b>	11,214	8,701	28.9	203	319	-36.4	11,417	9,020	26.6
<b>Other Stat. Docs</b>	232,168	246,502	-5.8	16,618	18,039	-7.9	248,786	264,541	-6.0
Number of :									
<b>New Companies Incorporated</b>	25,353	33,763	-24.9	1,481	2,225	-33.4	26,834	35,988	-25.4
<b>Change of Name Registered</b>	4,034	4,793	-15.8	290	366	-20.8	4,324	5,159	-16.2

The above figures relate to the calendar month of May, therefore the weekly breakdown below will not add up to the monthly figure.

week ending

11/05/2008 <b>New Companies Incorporated</b>	5,294	6,609	-19.9	339	530	-36.0	5,633	7,139	-21.1
18/05/2008 <b>New Companies Incorporated</b>	6,195	7,877	-21.4	354	453	-21.9	6,549	8,330	-21.4
25/05/2008 <b>New Companies Incorporated</b>	6,237	7,291	-14.5	334	426	-21.6	6,571	7,717	-14.9
01/06/2008 <b>New Companies Incorporated</b>	5,196	6,520	-20.3	314	362	-13.3	5,510	6,882	-19.9
11/05/2008 <b>Change of Name Registered</b>	874	775	12.8	55	96	-42.7	929	871	6.7
18/05/2008 <b>Change of Name Registered</b>	1,175	1,258	-6.6	105	80	31.3	1,280	1,338	-4.3
25/05/2008 <b>Change of Name Registered</b>	1,034	1,337	-22.7	61	88	-30.7	1,095	1,425	-23.2
01/06/2008 <b>Change of Name Registered</b>	500	775	-35.5	54	75	-28.0	554	850	-34.8

**Software and Web filed documents**

During May 90% of incorporations were filed electronically and 47% of Document Examination Branch forms, ie 46% of all documents accepted.

**Output: May 08**

**Image Based Company Searches**

<b>Total Company Image searches</b>	<b>Month</b>
last year	284,671
% change on 2007/08	362,689
	-22%

**Image Based Searches incl additional docs**

<b>Total Image Searches (all)</b>	<b>Month</b>
% change on 2007/08	399,326
	505,308
	-21%

**Public Targets - % achieved as at May 08**

<b>Service Availability on CHD</b>	<b>WebCheck Availability</b>	<b>Webfiling Availability</b>	<b>Image Quality</b>
98.3%	98.3%	100.0%	99.5%

Data Capture Accuracy is no longer a target and has been replaced with Webfiling availability

<b>Disputes &amp; Queries GB</b>	<b>Late filing Penalties Disputes cleared</b>	Not available this month	<b>All complaints (excl LFP) rec'd</b>	921
<b>May 08</b>	Replied within 10 days		Replied within 5 days	98%
	Replied within 10 days (percentage)			